



ATOS WORLDLINE >>

**LEADING THE WAY IN PAYMENT, MESSAGING
AND MULTI-CHANNEL SOLUTIONS**

Atos Worldline is a 100% subsidiary of the Atos Origin Group. As a leading IT Service Provider we offer large scale and innovative services dedicated to Payment, Messaging and Multi Channel solutions.

Payment

We have significant heritage in the development and integration of payment solutions. In the UK this includes 400m transactions processed per year and the management of over 60 business-to-business card types. To illustrate our significant global presence and expertise, in Asia Pacific Atos Origin provides over 90 banks with their core credit card payment systems. We offer full credit card processing services across the complete customer lifecycle ranging from application handling, loyalty programmes and revolving credit. Combine this with our innovative solutions around financial portal development, internet payments, security and fraud prevention, and it becomes evident that we are truly at the forefront of developments in the payments arena.

Messaging

Atos Worldline delivers a full range of messaging solutions based on Open Source technology. These messaging solutions have specific characteristics, which are designed to meet a multitude of business requirements. These services provide the infrastructure for end-to-end seamless collaboration between a distributed workforce by combining traditional email, real time communications, mobile technologies and collaborative solutions into an integrated framework.

We are able to offer Utility Based Messaging which utilises a new framework for delivering e-mail related services, through a shared environment. This framework is the optimal balance between virtualisation of commoditised services and acceptable service levels. The solution is focused on business flexibility and adaptive user functionality, while maintaining the traditional benefits of scale. When faced with a migration to a new messaging system, most enterprises will try to consolidate sites and servers to reduce total cost of ownership.

New messaging technologies are far more scalable and within a shared environment bring the benefits of cost effectiveness and the combined strength of all hosted companies.

In addition we can provide integration to Blackberry as an extension of the managed mailbox. As a Blackberry partner for many operators and certified by RIM, Atos Origin has a proven Blackberry service model.

Multi-Channel solutions

With the widespread take-up of the internet and increasing dominance of email and mobile channels of interaction, it is those organisations who are able to truly exploit the benefits of these channels which are emerging as leaders in customer interaction.

This, combined with increasing customer expectations around the technical possibilities and utilisation of intelligence, such as around preferences, means that now, more than ever before, companies need to manage these interactions in the right way.

Our solutions will help you to transform your customer relationships across all interaction channels. These include voice solutions utilising IVR, voice recognition and text to speech technologies; contact centre offerings, such as web based and virtual call centres and mobility services, including integration with mediums such as WAP, SMS, PDA and MMS.

About Atos Origin

Atos Origin is an international information technology services company. Its business is turning client vision into results through the application of consulting, systems integration and managed operations. The company's annual revenues are EUR 5.4 billion and it employs over 50,000 people in 40 countries. Atos Origin is the Worldwide Information Technology Partner for the Olympic Games and has a client base of international blue-chip companies across all sectors. Atos Origin is quoted on the Paris Eurolist Market and trades as Atos Origin, Atos Euronext Market Solutions, Atos Worldline and Atos Consulting™.







Atos Worldline clients include:

ABN Amro, Axa, Deutsche Bank, BNP Paribas, UBS, Warburg, BP, Procter and Gamble, Renault, Shell, Texaco, Unilever, British Telecom, Lucent, Philips, Siemens, Vodafone, Sainsburys, Tesco, NHS, MOD.

About Atos Worldline

Atos Worldline is a major European player in the processing of high-volume electronic transactions. It specialises in end-to-end payment services including issuing, acquiring and developing payment technology solutions; card processing; CRM and eServices (internet, voice and mobile services). With the focus on technological innovation, Atos Worldline implements its solutions in processing or integration mode. The acquisition and integration of Banksys and Bank Card Company in December 2006 into Atos Worldline has created a European leader in Payment Services, with combined pro forma 2006 revenues of EUR 630 million and 4,000 employees.

Atos Worldline facts and figures

-  **21 million** payment credit cards operated
-  **18 million** mobile phone prepaid transactions
-  **750 million** calls (IVR)
-  **100 million** Internet payments
-  **150 million** Mon€o or Proton transactions
-  **45 billion** emails
-  **2 million** fuel cards
-  **50 billion** viewed pages
-  **23 million** email box
-  **36 million** loyalty cards operated
-  **2 billion** acquiring transactions
-  **124 million** withdrawals
-  **1.7 million** call center interactions
- Installed terminal base:
 -  **160.000** in Belgium
 -  **250.000** out of Belgium
-  **250 million** SMS

Next steps

If you would like to find out more, please call 020 7830 5444, or email info.worldlineuk@atosorigin.com